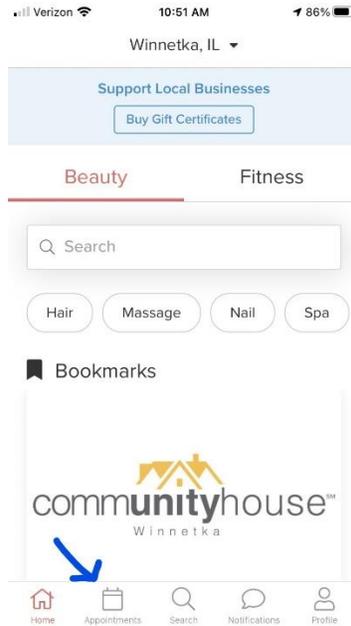


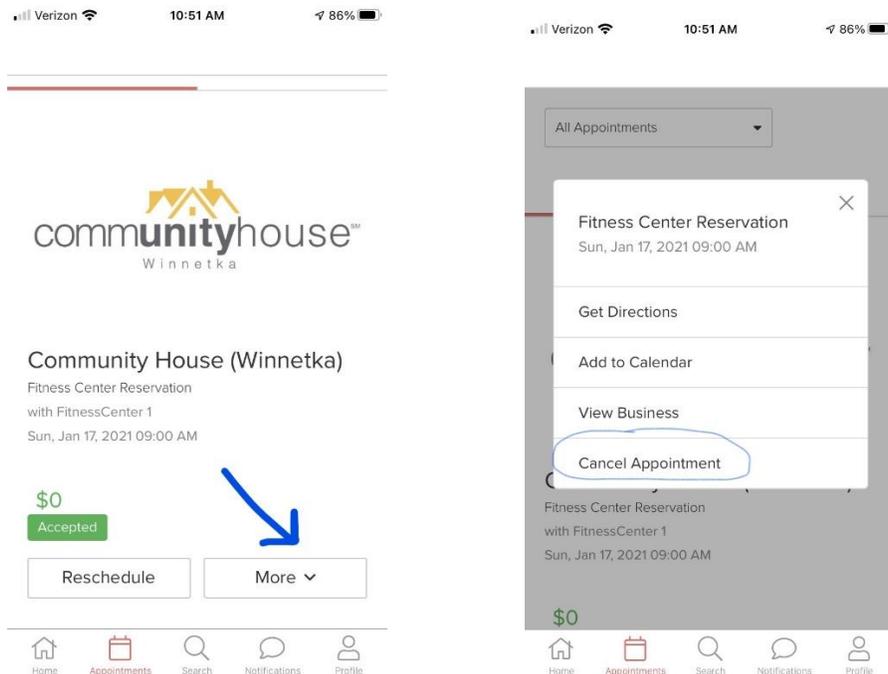


How to Cancel a Reservation – App

1. Open the app and log in if necessary.
2. From your home screen, select appointments:



3. From your list of appointments, go to the one you want to cancel or reschedule. Click the Reschedule button to reschedule. If you need to cancel, select the More dropdown menu (circled below) and choose Cancel Appointment.



4. You will see a pop-up box asking if you are sure you want to cancel. Click OK and that's it – you're done!